



INSTITUTE OF TECHNOLOGY

Graduation Survey Report

September 2020

Oklahoma State University Institute of Technology
Okmulgee, Oklahoma

Office of Institutional Research

GRADUATION SURVEY REPORT 2019-2020

This report focuses on results from students graduating during academic year 2019-2020 (summer semester 2019 through spring semester 2020). The Graduation Survey is a self-report instrument for graduating students to update their forwarding contact information before they leave Oklahoma State University Institute of Technology (OSUIT; see Appendix J for a copy of the survey); it includes items about graduates' immediate plans, including placement, as well as current and anticipated job-seeking outcomes. Once graduating students complete the contact and placement information, the survey continues with scales for rating satisfaction with academic and non-academic services and giving graduates the opportunity to provide feedback on their educational experiences. Administrators of each academic school receive contact information and placement data, while satisfaction scale ratings remain in the Office of Institutional Research for analysis, aggregation, and inclusion in the current report.

The Administrative Assistant and faculty advisors in each academic school remind graduating students to complete the Graduation Survey prior to graduation, but no earlier than necessary; the OSUIT Office of Institutional Research prefers administration during the last two weeks of school. Because of OSUIT's graduation schedule, administration of the Graduation Survey occurs continuously throughout the year as students prepare to graduate.

Six-hundred-sixty-eight (668) students earned 686 degrees (see tables 1 and 2) between summer 2019 and spring 2020; of these, 650 graduated with one degree and 18 graduated with two degrees. Among these degree earners, 323 usable surveys were filled out for a 47.1 percent response rate; this is below the targeted knowledge rate of 65 percent as recommended by the National Association of Colleges and Employers (2019). As participation rates in the Graduation Survey at OSUIT continue to decline, strategies for improving participation rates receive renewed consideration. When graduates fail to report their employment data, employment rates as reported in the annual OSUIT *Employment Report* decline. Further, funding sources for education and continued internship and employment opportunities may likewise decline resulting in a downward spiraling trend.

Table 1: Degrees conferred by academic school.

School	Summer 2019	Fall 2019	Spring 2020	Degrees Conferred	Surveys Completed	Completed Percent
Arts, Sciences & Health	53	91	94	238	97	40.8%
Creative & Information Technologies	26	46	38	110	70	63.6%
Engineering & Construction Technologies	116	46	78	240	121	50.4%
Transportation & Heavy Equipment	75	7	16	98	35	35.7%
Total	270	190	226	686	323	47.1%

Table 2: Degrees conferred by degree type.

Degree	Summer 2019	Fall 2019	Spring 2020	Conferred Total
Associate in Applied Science	199	125	167	491
Associate in Science	40	41	40	121
Bachelor of Technology	31	24	19	74
Total	270	190	226	686

Placement and salary data

Of the 323 graduating students who filled out the Graduation Survey, all provided placement data (see Appendix A for placement data by academic school); 75.9 percent either had a job lined up, were continuing their education, were entering military service, or a combination of these. On the other hand, 20.1 percent were seeking employment, while an additional 4.0 percent were **not** seeking employment (Figure 1). When asked to explain why they were not seeking employment, seven of the respondents replied that they were on internship, already employed, or had accepted a job.

Figure 1: Placement

Placement	Count	Percent
I have accepted a job in my field of study	172	53.3%
I have accepted a job in an unrelated field	2	0.6%
I am self-employed in my field of study	8	2.5%
I am self-employed, but in an unrelated field	3	0.9%
I am continuing my education at OSUIT	34	10.5%
I am transferring to another college or university	25	7.7%
I am or will be serving full-time in the military	1	0.3%
I am currently seeking employment	65	20.1%
I am not seeking employment at this time (please explain):*	13	4.0%
(blank)	0	0.0%
Grand Total	323	100.0%%

When placement data reported by our graduating students was disaggregated by highest degree earned (see Figure 2), BT degree earners had the highest rate of employment as well as the highest rate of seeking employment. Students graduating with an AS degree, as expected, often continued their education at another institution. Please note that the Graduation Survey is typically completed in the student's last semester at OSUIT when they may not yet have a firm job offer.

Figure 2: Placement by highest degree earned

Category	AAS Count	AAS Percent	AS Count	AS Percent	BT Count	BT Percent
I have accepted a job in my field of study	132	60.0%	3	6.4%	37	66.1%
I have accepted a job in an unrelated field	0	0.0%	1	2.1%	1	1.8%
I am self-employed in my field of study	8	3.6%	0	0.0%	0	0.0%
I am self-employed in an unrelated field	1	0.5%	1	2.1%	1	1.8%
I am continuing my education at OSUIT	22	10.0%	11	23.4%	1	1.8%
I am transferring to another college or university	6	2.7%	18	38.3%	1	1.8%
I am or will be serving full-time in the military	0	0.0%	0	0.0%	1	1.8%
I am currently seeking employment	45	20.5%	8	17.0%	12	21.4%
I am not seeking employment at this time (please explain):	6	2.7%	5	10.6%	2	3.6%
Total	220	100.00%	47	100.00%	56	100.00%

Salary data for graduates reporting starting pay is listed in Figure 3 (see Appendix B for salary ranges). Although reported pay ranges indicate that some graduates were likely responding as part-time employees, starting pay for most graduating students was respectable with the median pay range for 2019-2020 respondents between \$45,000 and \$49,999.

Figure 3: Graduates reporting starting pay

Salary	Count	Percent
\$100,000 or more	2	1.3%
\$95,000-\$99,999	0	0.0%
\$90,000-\$94,999	0	0.0%
\$85,000-\$89,999	1	0.6%
\$80,000-\$84,999	0	0.0%
\$75,000-\$79,999	4	2.6%
\$70,000-\$74,999	3	1.9%
\$65,000-\$69,999	8	5.1%
\$60,000-\$64,999	8	5.1%
\$55,000-\$59,999	19	12.2%
\$50,000-\$54,999	18	11.5%
\$45,000-\$49,999	26	16.7%
\$40,000-\$44,999	17	10.9%
\$35,000-\$39,999	11	7.1%
\$30,000-\$34,999	12	7.7%
\$25,000-\$29,999	5	3.2%
\$20,000-\$24,999	9	5.8%
\$15,000-\$19,999	8	5.1%
Less than \$15,000*	5	3.2%
Total	156	100.0%

Percentages represent the ratio of responses to the number of respondents reporting salary data.

*Note: Below federal minimum wage for full-time yearly pay.

In the process of completing the Graduation Survey, students who report placement in one of the *employment* categories sometimes leave the employment details blank. In the past, respondents have cited employment requirements-- such as signing a non-disclosure agreement-- as the reason. However, direction by the US Department of Labor, The US Department of Education, the North Central Association of the Higher Learning Commission, and the Oklahoma State Regents for Higher Education requires higher education institutions to report employment data, including salaries, for purposes of transparency and accountability.

Employers such as AEP/PSO, Crossland Construction, John Zink, Oklahoma Chiller, and Saint Francis Health System were listed as part of the employment information collected on the Graduation Survey. In an attempt to meet federal and state requirements, the Graduation Survey data includes a confidentiality statement to the effect that all survey data, including employment data, is kept confidential. Student are encouraged to complete the employment section of the survey. Student names are not listed with their employers, nor are salaries listed by employer. Salaries, as noted in Figure 3, are reported in ranges for an additional layer of privacy.

Survey Scales

Five scales (tables 3-8) were used to determine levels of satisfaction among graduating students in areas of *Academics*, *Campus Services*, *Student Services*, *General Feedback*, and *Summary Items*; all were administered with a five-point scale ranging from 1 = *Very Dissatisfied* to 5 = *Very Satisfied* or 1 = *Strongly Disagree* to 5 = *Strongly Agree*. The summary items included in this survey are similar to those used in many instruments measuring satisfaction.

Also included was a scale on *Student Life Activities* to examine student engagement in sponsored extracurricular activities. Unlike the other scales, which report average scaled responses, the Student Life Engagement scale was characterized by a frequency distribution summarizing the accumulation of endorsements representing participation in the activities listed.

In the current report, tables show the results for graduates of the most recent academic year with frequencies for each item anchor (response choice) and including frequencies of *Not applicable* and *Did not answer* when appropriate. The results tables comparing the most recent five years (tables 9-14) show the weighted averages of responses for those five academic years. The weighted averages take into account only the students who responded to an item; nonresponses and "not applicable" responses carry no weight and were excluded from the weighted averages.

Satisfaction with Academic Program. Graduates reported varying levels of satisfaction related to academic programs over the previous year (see tables 3 and 9). Graduating students reported highest satisfaction with *Professionalism of Instructors* (4.32) and *Quality of instructors in my major program of study* (4.32). The item *Student organization associated with my program* (3.96) received lowest satisfaction ratings in this area for 2020.

Satisfaction with Campus Services. Graduates reported varying levels of satisfaction with campus services compared to last year (see tables 4 and 10). Highest satisfaction was reported for the *Covelle Hall Wellness Center* (4.12) and the *Cafeteria* (4.08) followed by the *C-Store at Wilson Commons* (4.04). Satisfaction with *Parking* (3.44) improved over last year (3.21) but remains lowest among the campus services.

Satisfaction with Student Services. Student Services areas generally showed improvement in satisfaction among graduating students for 2020 (see tables 5 and 11). The highest satisfaction ratings were reported for *Library Services* (4.29) and tutoring services in the *LASSO Center* (4.13). Lowest ratings were reported for *Student Financial Services* (3.82).

Extracurricular Activities. Reported frequency of participation in extracurricular activities declined substantially in 2020 (see tables 6 and 12) for all extracurricular activities listed with *Free Food Events* (2.08) and *Student Life sponsored free activities* (2.12) showing highest participation rates. *Intramural Sports* continues to show the least participation (2.50). Remember, however, that students do not rate these activities or events in terms of satisfaction, merely on self-reported participation. Class schedules, internships, and resident/commuter status likely affect opportunities for participation. For spring graduates in particular, the Covid-19 pandemic likely had a drastic effect on participation in group activities.

General Feedback. Graduates reported a decline in agreement with all items in this scale from the previous year (see tables 7 and 13). The item “OSUIT helped me achieve my educational goals” showed the highest level of agreement for graduating students (4.12). The item “OSUIT helped me build contacts with industry professionals” remained consistently lowest (3.77).

Summary Items. There was a substantial decline in agreement with all three summary items (see tables 8 and 14). Graduating students report their highest level of agreement with the summary item “Overall, I am satisfied with my college experience at OSUIT” (4.16) followed by “I would recommend OSUIT to my friends and family” (4.14) and “I would choose to attend OSUIT again” (4.05).

Tables 9-14 report results over the past five years for comparison as satisfaction and attitudes vary over time. The results for most of the satisfaction and agreement items were quite in line with results from 2016-2018; 2019 results appear uncommonly high when considering the results over the past five-years. Following are tabled and graphic results for each of the scales. Tables 3-8 show results for the current year (academic year 2019-2020); tables 9-14 present five-years of comparison results for academic years 2015-2016 through 2019-2020.

Table 3. Satisfaction with academic program (2019-2020 academic year)

"Please indicate your satisfaction with your Academic Program at OSUIT."	1 Very Dissatisfied count	1 Very Dissatisfied percent	2 Dissatisfied count	2 Dissatisfied percent	3 Neutral count	3 Neutral percent	4 Satisfied count	4 Satisfied percent	5 Very Satisfied count	5 Very Satisfied percent	No Answer count	No Answer percent
Professionalism of instructors	1	0.31%	7	2.17%	28	8.67%	134	41.49%	148	45.82%	5	1.55%
Quality of instructors' communication with students	0	0.00%	7	2.17%	42	13.00%	131	40.56%	138	42.72%	5	1.55%
Quality of instructors in General Education (ex., math, writing, history courses)	6	1.86%	7	2.17%	59	18.27%	130	40.25%	116	35.91%	5	1.55%
Quality of instructors in my major program of study	1	0.31%	9	2.79%	38	11.76%	107	33.13%	162	50.15%	6	1.86%
Advisement I received on my degree requirements	1	0.31%	9	2.79%	48	14.86%	115	35.60%	144	44.58%	6	1.86%
Advisement I received on career matters	2	0.62%	19	5.88%	66	20.43%	100	30.96%	131	40.56%	5	1.55%
Opportunities for practical experience in my chosen career field	4	1.24%	8	2.48%	58	17.96%	109	33.75%	138	42.72%	6	1.86%
Student organization associated with my program	6	1.86%	9	2.79%	86	26.63%	108	33.44%	109	33.75%	5	1.55%

Table 4. Satisfaction with campus services (2019-2020 academic year)

"Please indicate your satisfaction with Campus Services at OSUIT."	1 Very Dissat- isfied count	1 Very Dissat- isfied percent	2 Dissat- isfied count	2 Dissat- isfied percent	3 Neutral count	3 Neutral percent	4 Satis- fied count	4 Satis- fied percent	5 Very Satisfied count	5 Very Satisfied percent	0 Not appli- cable count	0 Not appli- cable percent	No Answer count	No Answer percent
Bookstore	8	2.48%	7	2.17%	68	21.05%	105	32.51%	106	32.82%	22	6.81%	7	2.17%
C-Store	4	1.24%	5	1.55%	50	15.48%	75	23.22%	81	25.08%	101	31.27%	7	2.17%
Cafeteria	3	0.93%	6	1.86%	53	16.41%	95	29.41%	93	28.79%	65	20.12%	8	2.48%
Campus Housing	5	1.55%	15	4.64%	57	17.65%	61	18.89%	41	12.69%	138	42.72%	6	1.86%
Campus Security	12	3.72%	14	4.33%	57	17.65%	87	26.93%	52	16.10%	94	29.10%	7	2.17%
Child Care Center	0	0.00%	1	0.31%	46	14.24%	28	8.67%	29	8.98%	213	65.94%	7	2.17%
Copy Center	2	0.62%	1	0.31%	50	15.48%	51	15.79%	46	14.24%	167	51.70%	6	1.86%
Covelle Hall - Wellness Center	1	0.31%	1	0.31%	52	16.10%	79	24.46%	82	25.39%	103	31.89%	6	1.86%
Health Center/ Infirmary	3	0.93%	6	1.86%	53	16.41%	50	15.48%	38	11.76%	166	51.39%	7	2.17%
Parking	26	8.05%	39	12.07%	64	19.81%	95	29.41%	60	18.58%	33	10.22%	6	1.86%
Post Office	3	0.93%	2	0.62%	44	13.62%	56	17.34%	62	19.20%	149	46.13%	7	2.17%

Table 5. Satisfaction with student services (2019-2020 academic year)

"Please indicate your satisfaction with the Student Services department at OSUIT."	1 Very Dissat- isfied count	1 Very Dissat- isfied percent	2 Dissat- isfied count	2 Dissat- isfied percent	3 Neutral count	3 Neutral percent	4 Satis- fied count	4 Satis- fied percent	5 Very Satisfied count	5 Very Satisfied percent	0 Not appli- cable count	0 Not appli- cable percent	No Answer count	No Answer percent
Admissions/ Recruitment	3	0.93%	8	2.48%	71	21.98%	124	38.39%	88	27.24%	21	6.50%	8	2.48%
Assessment Center	3	0.93%	1	0.31%	54	16.72%	108	33.44%	80	24.77%	69	21.36%	8	2.48%
Bursar's Office	2	0.62%	10	3.10%	57	17.65%	129	39.94%	108	33.44%	8	2.48%	9	2.79%
Counseling Services	2	0.62%	5	1.55%	52	16.10%	54	16.72%	51	15.79%	150	46.44%	9	2.79%
LASSO Center (tutoring services)	1	0.31%	3	0.93%	43	13.31%	75	23.22%	78	24.15%	115	35.60%	8	2.48%
Library Services	1	0.31%	0	0.00%	36	11.15%	105	32.51%	112	34.67%	58	17.96%	11	3.41%
Registrar's Office/ Enrollment	2	0.62%	7	2.17%	64	19.81%	125	38.70%	101	31.27%	15	4.64%	9	2.79%
Student Financial Services	12	3.72%	19	5.88%	63	19.50%	104	32.20%	85	26.32%	31	9.60%	9	2.79%

Table 6. Extracurricular activities (2019-2020 academic year)

"How often did you participate in these extracurricular activities?"	1 Never count	1 Never percent	2 Seldom count	2 Seldom percent	3 Occasionally count	3 Occasionally percent	4 Usually count	4 Usually percent	5 Always count	5 Always percent	No Answer count	No Answer percent
Free Food Events (Welcome Back Lunch, Moonlight Breakfast, etc.)	151	46.75%	48	14.86%	65	20.12%	43	13.31%	8	2.48%	8	2.48%
Intramural Sports	219	67.80%	35	10.84%	22	6.81%	30	9.29%	9	2.79%	8	2.48%
Seasonal Festivals (CarniFall, SpringFest, etc.)	185	57.28%	38	11.76%	35	10.84%	50	15.48%	7	2.17%	8	2.48%
Student Clubs (all clubs including SGA/Student Senate and Phi Theta Kappa)	172	53.25%	43	13.31%	56	17.34%	29	8.98%	14	4.33%	9	2.79%
Student Life sponsored free activities (Free Movie Night, Free Massages, etc.)	165	51.08%	41	12.69%	29	8.98%	62	19.20%	17	5.26%	9	2.79%

Table 7. General feedback (2019-2020 academic year)

"Please indicate the extent to which you agree with the following statements."	1 Strongly Disagree count	1 Strongly Disagree percent	2 Disagree count	2 Disagree percent	3 Neutral count	3 Neutral percent	4 Agree count	4 Agree percent	5 Strongly Agree count	5 Strongly Agree percent	No Answer count	No Answer percent
OSUIT helped me gain the proper skills needed for my chosen career.	1	0.31%	9	2.79%	58	17.96%	152	47.06%	95	29.41%	8	2.48%
OSUIT provided opportunities for hands-on experience in my chosen career field.	4	1.24%	9	2.79%	66	20.43%	129	39.94%	107	33.13%	8	2.48%
OSUIT helped me build contacts with industry professionals.	11	3.41%	19	5.88%	78	24.15%	132	40.87%	75	23.22%	8	2.48%
OSUIT helped prepare me to interact with people from diverse backgrounds.	6	1.86%	14	4.33%	74	22.91%	142	43.96%	79	24.46%	8	2.48%
OSUIT helped me achieve my educational goals.	2	0.62%	8	2.48%	42	13.00%	161	49.85%	102	31.58%	8	2.48%

Table 8. Summary items (2019-2020 academic year)

"Please indicate the extent to which you agree with the following statements."	1 Strongly Disagree count	1 Strongly Disagree percent	2 Disagree count	2 Disagree percent	3 Neutral count	3 Neutral percent	4 Agree count	4 Agree percent	5 Strongly Agree count	5 Strongly Agree percent	No Answer count	No Answer percent
I would choose to attend OSUIT again.	8	2.48%	9	2.79%	57	17.65%	126	39.01%	114	35.29%	9	2.79%
I would recommend OSUIT to my friends and family.	5	1.55%	6	1.86%	53	16.41%	127	39.32%	124	38.39%	8	2.48%
Overall, I am satisfied with my college experience at OSUIT.	2	0.62%	5	1.55%	53	16.41%	136	42.11%	118	36.53%	9	2.79%

Table 9. Satisfaction with academic program (2016-2020)

"Please indicate your satisfaction with your Academic Program at OSUIT."	2016	2017	2018	2019	2020
Professionalism of instructors	3.60	4.19	4.30	4.28	4.32
Quality of instructors' communication with students	3.99	4.09	4.21	4.20	4.26
Quality of instructors in General Education (ex., math, writing, history courses)	4.00	4.07	4.09	4.13	4.08
Quality of instructors in my major program of study	4.24	4.17	4.26	4.23	4.32
Advisement I received on my degree requirements	4.15	4.19	4.31	4.29	4.24
Advisement I received on career matters	4.01	4.01	4.16	4.16	4.07
Opportunities for practical experience in my chosen career field	4.10	4.01	4.19	4.20	4.16
Student organization associated with my program	4.20	3.84	4.06	4.08	3.96

Table 10. Satisfaction with Campus Services (2016-2020)

"Please indicate your satisfaction with Campus Services at OSUIT."	2016	2017	2018	2019	2020
Bookstore	3.61	4.12	3.83	3.92	4.00
C-Store	3.16	3.99	3.91	4.14	4.04
Cafeteria	3.47	3.74	3.79	3.95	4.08
Campus Housing	3.76	3.46	3.40	3.60	3.66
Campus Security	3.48	3.52	3.56	3.64	3.69
Child Care Center	3.25	3.54	3.59	3.84	3.82
Copy Center	3.49	3.86	3.80	4.04	3.92
Covelle Hall - Wellness Center	3.27	3.98	4.00	4.17	4.12
Health Center/Infirmary	3.46	3.73	3.68	3.79	3.76
Parking	3.75	3.35	3.40	3.21	3.44
Post Office	3.74	3.94	4.02	4.17	4.03

Table 11. Satisfaction with student services (2016-2020)

"Please indicate your satisfaction with the Student Services department at OSUIT."	2016	2017	2018	2019	2020
Admissions/Recruitment	3.62	3.85	3.88	3.94	3.97
Assessment Center	3.83	3.92	3.92	4.02	4.06
Bursar's Office	3.91	3.86	3.81	3.99	4.08
Counseling Services	3.58	3.86	3.85	3.91	3.90
LASSO Center (tutoring services)	3.51	3.93	3.89	4.09	4.13
Library Services	3.86	4.17	4.07	4.30	4.29
Registrar's Office/Enrollment	3.71	3.98	3.91	4.02	4.06
Student Financial Services	3.85	3.60	3.67	3.77	3.82

Table 12. Extracurricular activities (2016-2020)

"How often did you participate in these extracurricular activities?"	2016	2017	2018	2019	2020
Free Food Events (Welcome Back Lunch, Moonlight Breakfast, etc.)	2.40	2.03	2.11	2.98	2.08
Intramural Sports	2.29	1.93	1.72	2.50	1.65
Seasonal Festivals (CarniFall, SpringFest, etc.)	2.35	2.00	2.04	2.81	1.91
Student Clubs (all clubs including SGA/Student Senate and Phi Theta Kappa)	1.95	1.66	2.16	2.71	1.95
Student Life sponsored free activities (Free Movie Night, Free Massages, etc.)	2.58	2.11	2.06	2.92	2.12

Table 13. General Feedback (2016-2020)

"Please indicate the extent to which you agree with the following statements."	2016	2017	2018	2019	2020
OSUIT helped me gain the proper skills needed for my chosen career.	4.12	3.99	4.04	4.66	4.05
OSUIT provided opportunities for hands-on experience in my chosen career field.	3.89	3.97	4.05	4.60	4.03
OSUIT helped me build contacts with industry professionals.	3.75	3.74	3.77	4.38	3.77
OSUIT helped prepare me to interact with people from diverse backgrounds.	4.01	3.77	3.85	4.47	3.87
OSUIT helped me achieve my educational goals.	4.04	4.04	4.07	4.70	4.12

Table 14. Summary Items (2016-2020)

"Please indicate the extent to which you agree with the following statements."	2016	2017	2018	2019	2020
I would choose to attend OSUIT again.	4.08	3.89	3.93	4.44	4.05
I would recommend OSUIT to my friends and family.	4.04	3.94	3.99	4.46	4.14
Overall, I am satisfied with my college experience at OSUIT.	3.95	3.99	4.05	4.55	4.16

Note on appendices

Appendix A reports placement rates by academic school.

Appendix B reports salary ranges by school.

Appendix C reports comparisons of overall scale averages for each school over the last five years; tables for academic year 2019-2020 reflect the academic realignment that took place in summer 2019.

Appendix D reports side-by-side comparisons of school on each overall scale.

Appendices E-I provide the response detail for each scale, broken out by item, for each school.

Appendix J provides a downloaded version of the online survey instrument, including survey flow and display logic, for reference.

Reference

NACE: National Association of Colleges and Employers (July 2019). *Standards and protocols for the collection and dissemination of graduating student initial career outcomes information for undergraduates*. Retrieved from www.naceweb.org.

Respectfully submitted,

Curtis Miller, Analyst

OSUIT Office of Institutional Research

Appendix A
Placement rates by academic school

School of Arts, Sciences & Health

Placement	Count	Percent
I have accepted a job in my field of study	39	40.21%
I have accepted a job in an unrelated field	1	1.03%
I am self-employed in my field of study	0	0.00%
I am self-employed, but in an unrelated field	2	2.06%
I am continuing my education at OSUIT	12	12.37%
I am transferring to another college or university	20	20.62%
I am or will be serving full-time in the military	0	0.00%
I am currently seeking employment	15	15.46%
I am not seeking employment at this time (please explain):	8	8.25%
(blank)	0	0.00%
Grand Total	97	100.00%

School of Creative & Information Technologies

Placement	Count	Percent
I have accepted a job in my field of study	31	44.29%
I have accepted a job in an unrelated field	1	1.43%
I am self-employed in my field of study	4	5.71%
I am self-employed, but in an unrelated field	1	1.43%
I am continuing my education at OSUIT	19	27.14%
I am transferring to another college or university	0	0.00%
I am or will be serving full-time in the military	1	1.43%
I am currently seeking employment	11	15.71%
I am not seeking employment at this time (please explain):	2	2.86%
(blank)	0	0.00%
Grand Total	70	100.00%

School of Engineering & Construction Technologies

Placement	Count	Percent
I have accepted a job in my field of study	70	57.85%
I have accepted a job in an unrelated field	0	0.00%
I am self-employed in my field of study	4	3.31%
I am self-employed, but in an unrelated field	0	0.00%
I am continuing my education at OSUIT	3	2.48%
I am transferring to another college or university	3	2.48%
I am or will be serving full-time in the military	0	0.00%
I am currently seeking employment	39	32.23%
I am not seeking employment at this time (please explain):	2	1.65%
(blank)	0	0.00%
Grand Total	121	100.00%

School of Transportation & Heavy Equipment

Placement	Count	Percent
I have accepted a job in my field of study	32	91.43%
I have accepted a job in an unrelated field	0	0.00%
I am self-employed in my field of study	0	0.00%
I am self-employed, but in an unrelated field	0	0.00%
I am continuing my education at OSUIT	0	0.00%
I am transferring to another college or university	2	5.71%
I am or will be serving full-time in the military	0	0.00%
I am currently seeking employment	0	0.00%
I am not seeking employment at this time (please explain):	1	2.86%
(blank)	0	0.00%
Grand Total	35	100.00%

Appendix B

Salary ranges by academic school

Percentages represent the ratio of responses to the number of respondents reporting salary data.

* Note: Below federal minimum wage for full-time yearly pay.

School of Arts, Sciences & Health

Salary	Count	Percent
\$100,000 or more	0	0.00%
\$95,000-\$99,999	0	0.00%
\$90,000-\$94,999	0	0.00%
\$85,000-\$89,999	0	0.00%
\$80,000-\$84,999	0	0.00%
\$75,000-\$79,999	0	0.00%
\$70,000-\$74,999	0	0.00%
\$65,000-\$69,999	0	0.00%
\$60,000-\$64,999	2	6.25%
\$55,000-\$59,999	3	9.38%
\$50,000-\$54,999	4	12.50%
\$45,000-\$49,999	6	18.75%
\$40,000-\$44,999	6	18.75%
\$35,000-\$39,999	0	0.00%
\$30,000-\$34,999	2	6.25%
\$25,000-\$29,999	0	0.00%
\$20,000-\$24,999	3	9.38%
\$15,000-\$19,999	3	9.38%
Less than \$15,000*	3	9.38%
Total	32	100.00%

School of Creative & Information Technologies

Salary	Count	Percent
\$100,000 or more	2	6.90%
\$95,000-\$99,999	0	0.00%
\$90,000-\$94,999	0	0.00%
\$85,000-\$89,999	0	0.00%
\$80,000-\$84,999	0	0.00%
\$75,000-\$79,999	0	0.00%
\$70,000-\$74,999	2	6.90%
\$65,000-\$69,999	1	3.45%
\$60,000-\$64,999	1	3.45%
\$55,000-\$59,999	1	3.45%
\$50,000-\$54,999	4	13.79%
\$45,000-\$49,999	5	17.24%
\$40,000-\$44,999	3	10.34%
\$35,000-\$39,999	3	10.34%
\$30,000-\$34,999	3	10.34%
\$25,000-\$29,999	1	3.45%
\$20,000-\$24,999	2	6.90%
\$15,000-\$19,999	0	0.00%
Less than \$15,000*	1	3.45%
Total	29	100.00%

School of Engineering & Construction Technologies

Salary	Count	Percent
\$100,000 or more	0	0.00%
\$95,000-\$99,999	0	0.00%
\$90,000-\$94,999	0	0.00%
\$85,000-\$89,999	1	1.45%
\$80,000-\$84,999	0	0.00%
\$75,000-\$79,999	3	4.35%
\$70,000-\$74,999	1	1.45%
\$65,000-\$69,999	7	10.14%
\$60,000-\$64,999	5	7.25%
\$55,000-\$59,999	13	18.84%
\$50,000-\$54,999	10	14.49%
\$45,000-\$49,999	13	18.84%
\$40,000-\$44,999	7	10.14%
\$35,000-\$39,999	6	8.70%
\$30,000-\$34,999	2	2.90%
\$25,000-\$29,999	1	1.45%
\$20,000-\$24,999	0	0.00%
\$15,000-\$19,999	0	0.00%
Less than \$15,000*	0	0.00%
Total	69	100.00%

School of Transportation & Heavy Equipment

Salary	Count	Percent
\$100,000 or more	0	0.00%
\$95,000-\$99,999	0	0.00%
\$90,000-\$94,999	0	0.00%
\$85,000-\$89,999	0	0.00%
\$80,000-\$84,999	0	0.00%
\$75,000-\$79,999	1	3.85%
\$70,000-\$74,999	0	0.00%
\$65,000-\$69,999	0	0.00%
\$60,000-\$64,999	0	0.00%
\$55,000-\$59,999	2	7.69%
\$50,000-\$54,999	0	0.00%
\$45,000-\$49,999	2	7.69%
\$40,000-\$44,999	1	3.85%
\$35,000-\$39,999	2	7.69%
\$30,000-\$34,999	5	19.23%
\$25,000-\$29,999	3	11.54%
\$20,000-\$24,999	4	15.38%
\$15,000-\$19,999	5	19.23%
Less than \$15,000*	1	3.85%
Total	26	100.00%

Appendix C

Five-year comparisons: School by scale overall average

School of Arts, Sciences & Health (SASH)

Previously: Arts & Sciences	2016	2017	2018	2019
Satisfaction with Academic Programs	4.16	3.86	4.01	4.21
Satisfaction with Campus Services	3.88	4.07	3.97	4.39
Satisfaction with Student Services	4.22	4.05	4.01	4.37
Participation in Extracurricular Activities	2.37	1.74	1.83	1.97
General Feedback	3.86	3.49	3.56	3.79
Summary Items	4.50	4.02	3.99	4.21

Previously: Culinary Arts	2016	2017	2018	2019
Satisfaction with Academic Programs	4.09	4.13	4.19	4.42
Satisfaction with Campus Services	3.50	3.80	3.44	4.14
Satisfaction with Student Services	3.56	3.81	3.46	4.15
Participation in Extracurricular Activities	2.49	2.09	2.26	2.20
General Feedback	4.17	4.01	4.08	4.50
Summary Items	4.25	3.99	3.97	4.42

Previously Nursing & Health Sciences	2016	2017	2018	2019
Satisfaction with Academic Programs	4.3	4.42	4.49	4.59
Satisfaction with Campus Services	3.79	4.09	4.11	4.11
Satisfaction with Student Services	3.99	3.88	4.10	4.23
Participation in Extracurricular Activities	2.64	1.96	2.23	2.09
General Feedback	4.32	4.45	4.47	4.64
Summary Items	4.42	4.46	4.60	4.51

Combined: School of Arts, Sciences & Health	2020
Satisfaction with Academic Programs	4.35
Satisfaction with Campus Services	4.03
Satisfaction with Student Services	4.14
Participation in Extracurricular Activities	1.78
General Feedback	3.97
Summary Items	4.26

School of Creative & Information Technologies (SCIT)

Previously: Information Technologies	2016	2017	2018	2019
Satisfaction with Academic Programs	3.79	3.92	3.94	4.22
Satisfaction with Campus Services	3.47	3.90	4.00	3.95
Satisfaction with Student Services	3.65	4.00	4.12	4.34
Participation in Extracurricular Activities	2.29	1.75	1.78	1.83
General Feedback	3.65	3.82	3.67	4.06
Summary Items	3.76	4.08	3.84	4.32

Previously: Visual Communication	2016	2017	2018	2019
Satisfaction with Academic Programs	3.89	4.04	3.83	4.41
Satisfaction with Campus Services	3.22	3.73	2.97	3.83
Satisfaction with Student Services	3.37	3.64	3.27	3.49
Participation in Extracurricular Activities	2.18	2.29	1.36	1.75
General Feedback	3.84	3.85	4.08	4.55
Summary Items	3.59	3.56	3.27	4.67

Combined: School of Creative & Information Technologies	2020
Satisfaction with Academic Programs	4.02
Satisfaction with Campus Services	4.001
Satisfaction with Student Services	4.11
Participation in Extracurricular Activities	1.66
General Feedback	3.80
Summary Items	4.08

School of Engineering & Construction Technologies (SECT)

Previously: Construction	2016	2017	2018	2019
Satisfaction with Academic Programs	4.43	4.28	4.38	4.03
Satisfaction with Campus Services	3.61	3.77	3.82	3.64
Satisfaction with Student Services	3.93	4.07	4.03	3.79
Participation in Extracurricular Activities	2.38	2.18	2.26	2.18
General Feedback	4.61	4.07	4.06	3.85
Summary Items	4.56	4.07	4.06	3.71

Previously: Energy	2016	2017	2018	2019
Satisfaction with Academic Programs	3.76	4.13	4.24	4.17
Satisfaction with Campus Services	3.35	3.73	3.72	3.83
Satisfaction with Student Services	3.63	3.75	3.86	3.94
Participation in Extracurricular Activities	2.00	1.87	1.77	1.83
General Feedback	3.70	4.06	4.19	4.12
Summary Items	3.78	3.92	4.15	4.04

Previously: Engineering	2016	2017	2018	2019
Satisfaction with Academic Programs	3.92	4.00	4.09	4.04
Satisfaction with Campus Services	3.52	3.83	3.91	4.01
Satisfaction with Student Services	3.76	3.86	4.01	4.03
Participation in Extracurricular Activities	2.31	2.21	2.23	2.02
General Feedback	3.90	3.94	3.96	3.95
Summary Items	3.85	3.86	3.96	4.00

Combined: School of Engineering & Construction Technologies	2020
Satisfaction with Academic Programs	4.10
Satisfaction with Campus Services	3.75
Satisfaction with Student Services	3.95
Participation in Extracurricular Activities	2.20
General Feedback	3.99
Summary Items	4.03

School of Transportation & Heavy Equipment (STHE)

Previously: Automotive	2016	2017	2018	2019
Satisfaction with Academic Programs	3.8	4.24	4.36	4.25
Satisfaction with Campus Services	3.23	3.71	3.72	3.70
Satisfaction with Student Services	3.38	3.80	3.88	3.66
Participation in Extracurricular Activities	2.06	1.69	1.84	1.85
General Feedback	3.76	3.78	3.94	4.13
Summary Items	3.73	3.85	3.98	4.12

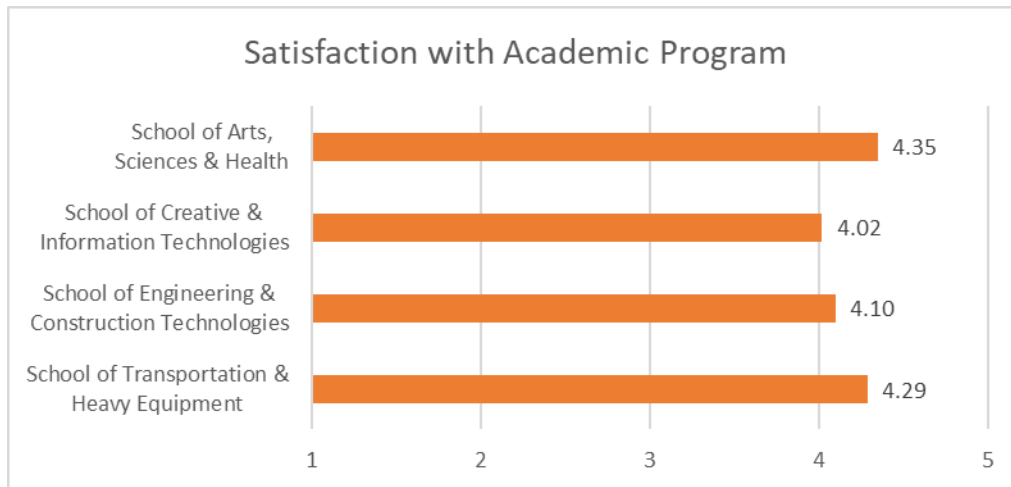
Previously: Diesel & Heavy Equipment	2016	2017	2018	2019
Satisfaction with Academic Programs	4.00	3.82	4.04	4.42
Satisfaction with Campus Services	3.06	3.40	3.20	3.70
Satisfaction with Student Services	3.33	3.63	3.09	3.79
Participation in Extracurricular Activities	2.09	1.78	1.52	1.78
General Feedback	3.65	3.60	3.60	4.05
Summary Items	3.38	3.31	3.21	3.89

Combined: School of Transportation & Heavy Equipment	2020
Satisfaction with Academic Programs	4.29
Satisfaction with Campus Services	3.74
Satisfaction with Student Services	4.00
Participation in Extracurricular Activities	1.71
General Feedback	4.20
Summary Items	4.06

Appendix D
School side-by-side comparisons

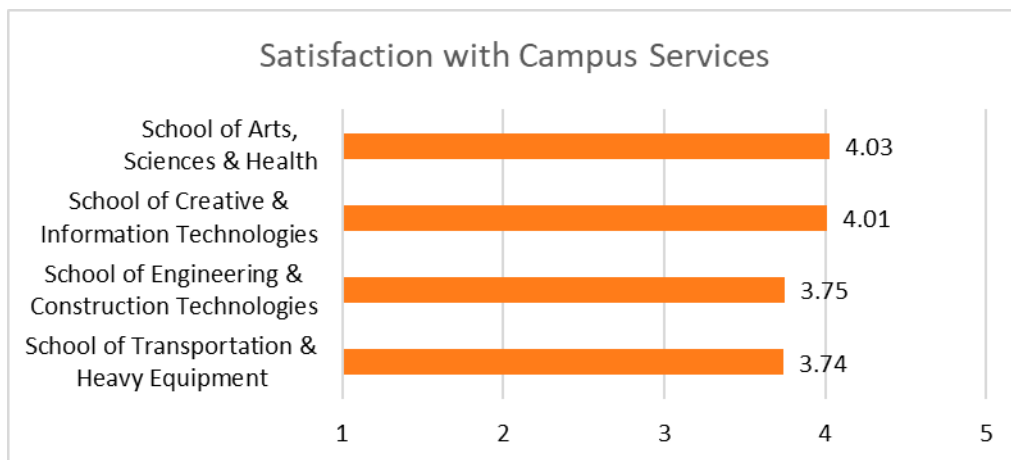
Satisfaction with Academic Programs

Academic School	Satisfaction Mean
School of Arts, Sciences & Health	4.35
School of Creative & Information Technologies	4.02
School of Engineering & Construction Technologies	4.10
School of Transportation * Heavy Equipment	4.29



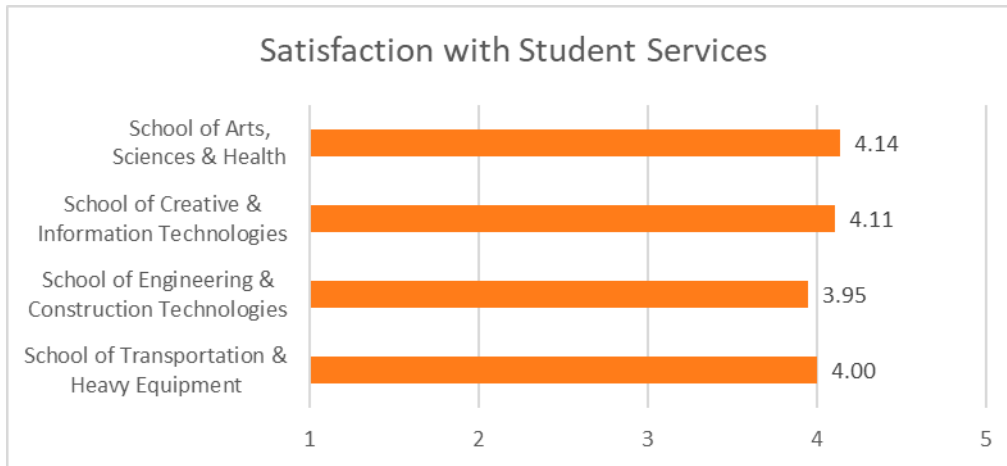
Satisfaction with Campus Services

Academic School	Satisfaction Mean
School of Arts, Sciences & Health	4.03
School of Creative & Information Technologies	4.01
School of Engineering & Construction Technologies	3.75
School of Transportation * Heavy Equipment	3.74



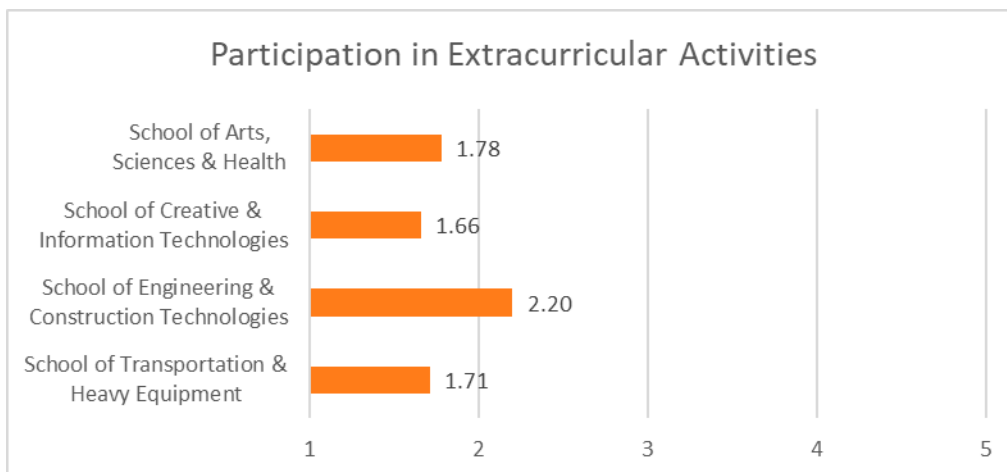
Satisfaction with Student Services

Academic School	Satisfaction Mean
School of Arts, Sciences & Health	4.14
School of Creative & Information Technologies	4.11
School of Engineering & Construction Technologies	3.95
School of Transportation * Heavy Equipment	4.00



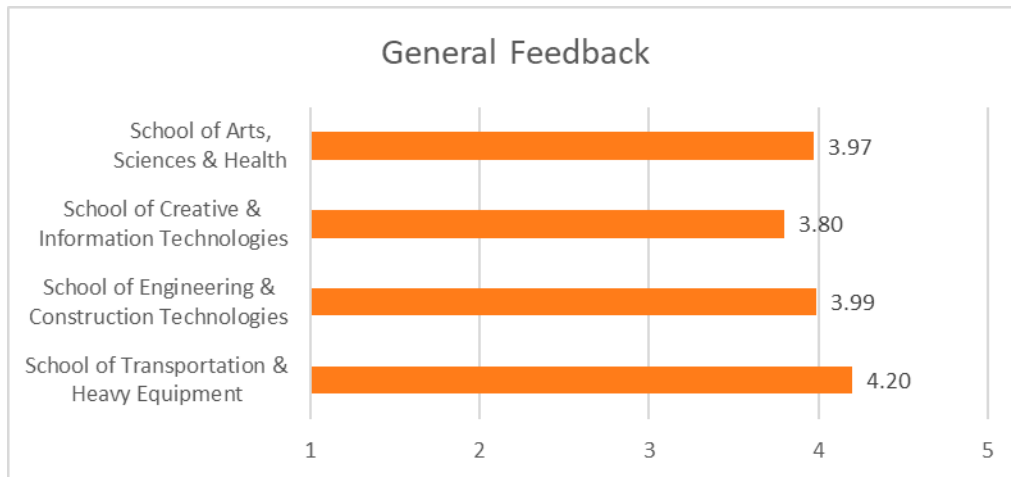
Participation in Extracurricular Activities

Academic School	Satisfaction Mean
School of Arts, Sciences & Health	1.78
School of Creative & Information Technologies	1.66
School of Engineering & Construction Technologies	2.20
School of Transportation * Heavy Equipment	1.71



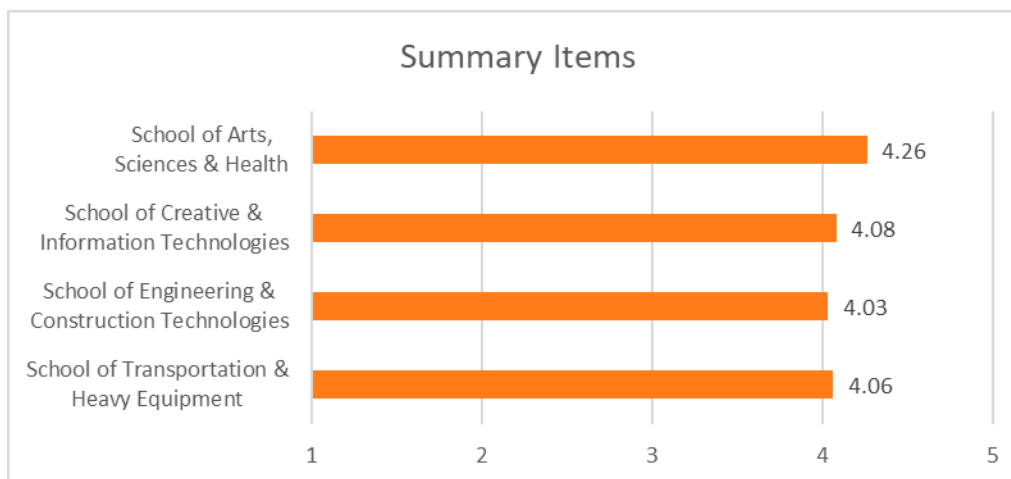
General Feedback

Academic School	Satisfaction Mean
School of Arts, Sciences & Health	3.97
School of Creative & Information Technologies	3.80
School of Engineering & Construction Technologies	3.99
School of Transportation * Heavy Equipment	4.20



Summary Items

Academic School	Satisfaction Mean
School of Arts, Sciences & Health	4.26
School of Creative & Information Technologies	4.08
School of Engineering & Construction Technologies	4.03
School of Transportation * Heavy Equipment	4.06



Appendix E

Response detail by school: Satisfaction with academic program

School of Arts, Sciences & Health

Satisfaction with Academic Program	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent
Professionalism of instructors	1	1.04%	0	0.00%	3	3.13%	32	33.33%	60	62.50%
Quality of instructors' communication with students	0	0.00%	0	0.00%	8	8.33%	32	33.33%	56	58.33%
Quality of instructors in General Education (ex., math, writing, history courses, etc.)	1	1.04%	0	0.00%	14	14.58%	44	45.83%	37	38.54%
Quality of instructors in my major program of study	0	0.00%	0	0.00%	9	9.47%	28	29.47%	58	61.05%
Advisement I received on my degree requirements	0	0.00%	4	4.17%	11	11.46%	32	33.33%	49	51.04%
Advisement I received on career matters	0	0.00%	3	3.13%	15	15.63%	32	33.33%	46	47.92%
Opportunities for practical experience in my chosen career field	1	1.05%	3	3.16%	15	15.79%	29	30.53%	47	49.47%
Student organization associated with my program	0	0.00%	2	2.08%	21	21.88%	31	32.29%	42	43.75%

School of Creative & Information Technologies

Satisfaction with Academic Program	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent
Professionalism of instructors	0	0.00%	1	1.47%	5	7.35%	34	50.00%	28	41.18%
Quality of instructors' communication with students	0	0.00%	1	1.47%	10	14.71%	34	50.00%	23	33.82%
Quality of instructors in General Education (ex., math, writing, history courses, etc.)	1	1.47%	0	0.00%	14	20.59%	26	38.24%	27	39.71%
Quality of instructors in my major program of study	0	0.00%	3	4.41%	7	10.29%	25	36.76%	33	48.53%
Advisement I received on my degree requirements	0	0.00%	3	4.41%	11	16.18%	24	35.29%	30	44.12%
Advisement I received on career matters	2	2.94%	8	11.76%	21	30.88%	18	26.47%	19	27.94%
Opportunities for practical experience in my chosen career field	1	1.47%	4	5.88%	19	27.94%	24	35.29%	20	29.41%
Student organization associated with my program	3	4.41%	1	1.47%	36	52.94%	13	19.12%	15	22.06%

School of Engineering & Construction Technologies

Satisfaction with Academic Program	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent
Professionalism of instructors	0	0.00%	6	5.04%	17	14.29%	54	45.38%	42	35.29%
Quality of instructors' communication with students	0	0.00%	6	5.04%	21	17.65%	52	43.70%	40	33.61%
Quality of instructors in General Education (ex., math, writing, history courses, etc.)	3	2.52%	2	1.68%	23	19.33%	48	40.34%	43	36.13%
Quality of instructors in my major program of study	1	0.84%	6	5.04%	18	15.13%	46	38.66%	48	40.34%
Advisement I received on my degree requirements	0	0.00%	2	1.69%	21	17.80%	48	40.68%	47	39.83%
Advisement I received on career matters	0	0.00%	7	5.88%	24	20.17%	40	33.61%	48	40.34%
Opportunities for practical experience in my chosen career field	2	1.68%	1	0.84%	22	18.49%	44	36.97%	50	42.02%
Student organization associated with my program	2	1.68%	4	3.36%	26	21.85%	49	41.18%	38	31.93%

School of Transportation & Heavy Equipment

Satisfaction with Academic Program	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent
Professionalism of instructors	0	0.00%	0	0.00%	3	8.57%	14	40.00%	18	51.43%
Quality of instructors' communication with students	0	0.00%	0	0.00%	3	8.57%	13	37.14%	19	54.29%
Quality of instructors in General Education (ex., math, writing, history courses, etc.)	1	2.86%	5	14.29%	8	22.86%	12	34.29%	9	25.71%
Quality of instructors in my major program of study	0	0.00%	0	0.00%	4	11.43%	8	22.86%	23	65.71%
Advisement I received on my degree requirements	1	2.86%	0	0.00%	5	14.29%	11	31.43%	18	51.43%
Advisement I received on career matters	0	0.00%	1	2.86%	6	17.14%	10	28.57%	18	51.43%
Opportunities for practical experience in my chosen career field	0	0.00%	0	0.00%	2	5.71%	12	34.29%	21	60.00%
Student organization associated with my program	1	2.86%	2	5.71%	3	8.57%	15	42.86%	14	40.00%

Appendix F

Response detail by school: Satisfaction with campus services

School of Arts, Sciences & Health

Satisfaction with Campus Services	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent	N/A count	N/A percent
Bookstore	1	1.04%	1	1.04%	17	17.71%	32	33.33%	43	44.79%	2	2.08%
C-Store at Wilson Commons	0	0.00%	1	1.04%	10	10.42%	17	17.71%	27	28.13%	41	42.71%
Cafeteria	0	0.00%	1	1.05%	11	11.58%	28	29.47%	34	35.79%	21	22.11%
Campus Housing	0	0.00%	3	3.13%	11	11.46%	14	14.58%	7	7.29%	61	63.54%
Campus Security	5	5.26%	5	5.26%	16	16.84%	26	27.37%	16	16.84%	27	28.42%
Childcare	0	0.00%	0	0.00%	9	9.38%	6	6.25%	9	9.38%	72	75.00%
Copy Center	0	0.00%	0	0.00%	12	12.50%	14	14.58%	13	13.54%	57	59.38%
Covelle Hall - Wellness Center	0	0.00%	0	0.00%	13	13.54%	21	21.88%	30	31.25%	32	33.33%
Health Center/Infirmary	1	1.04%	3	3.13%	8	8.33%	13	13.54%	12	12.50%	59	61.46%
Parking	1	1.04%	12	12.50%	18	18.75%	38	39.58%	25	26.04%	2	2.08%
Post Office	0	0.00%	0	0.00%	8	8.33%	15	15.63%	14	14.58%	59	61.46%

School of Creative & Information Technologies

Satisfaction with Campus Services	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent	N/A count	N/A percent
Bookstore	1	1.49%	2	2.99%	11	16.42%	20	29.85%	20	29.85%	13	19.40%
C-Store at Wilson Commons	0	0.00%	1	1.49%	6	8.96%	9	13.43%	13	19.40%	38	56.72%
Cafeteria	0	0.00%	0	0.00%	8	11.94%	15	22.39%	11	16.42%	33	49.25%
Campus Housing	0	0.00%	1	1.49%	8	11.94%	10	14.93%	7	10.45%	41	61.19%
Campus Security	0	0.00%	0	0.00%	6	8.96%	15	22.39%	7	10.45%	39	58.21%
Childcare	0	0.00%	0	0.00%	4	5.97%	3	4.48%	4	5.97%	56	83.58%
Copy Center	1	1.49%	0	0.00%	5	7.46%	7	10.45%	7	10.45%	47	70.15%
Covelle Hall - Wellness Center	0	0.00%	0	0.00%	4	5.97%	15	22.39%	11	16.42%	37	55.22%
Health Center/Infirmary	0	0.00%	0	0.00%	9	13.43%	6	8.96%	5	7.46%	47	70.15%
Parking	2	2.99%	7	10.45%	7	10.45%	20	29.85%	11	16.42%	20	29.85%
Post Office	0	0.00%	1	1.49%	4	5.97%	8	11.94%	15	22.39%	39	58.21%

School of Engineering & Construction Technologies

Satisfaction with Campus Services	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent	N/A count	N/A percent
Bookstore	5	4.24%	4	3.39%	32	27.12%	40	33.90%	32	27.12%	5	4.24%
C-Store at Wilson Commons	3	2.54%	3	2.54%	29	24.58%	36	30.51%	29	24.58%	18	15.25%
Cafeteria	2	1.69%	3	2.54%	27	22.88%	39	33.05%	36	30.51%	11	9.32%
Campus Housing	2	1.68%	8	6.72%	31	26.05%	28	23.53%	20	16.81%	30	25.21%
Campus Security	6	5.04%	6	5.04%	30	25.21%	38	31.93%	21	17.65%	18	15.13%
Childcare	0	0.00%	0	0.00%	27	22.69%	19	15.97%	13	10.92%	60	50.42%
Copy Center	1	0.84%	1	0.84%	28	23.53%	24	20.17%	22	18.49%	43	36.13%
Covelle Hall - Wellness Center	0	0.00%	0	0.00%	29	24.37%	37	31.09%	36	30.25%	17	14.29%
Health Center/Infirmary	2	1.69%	2	1.69%	30	25.42%	22	18.64%	17	14.41%	45	38.14%
Parking	15	12.61%	16	13.45%	30	25.21%	30	25.21%	19	15.97%	9	7.56%
Post Office	1	0.85%	1	0.85%	28	23.73%	25	21.19%	26	22.03%	37	31.36%

School of Transportation & Heavy Equipment

Satisfaction with Campus Services	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent	N/A count	N/A percent
Bookstore	1	2.86%	0	0.00%	8	22.86%	13	37.14%	11	31.43%	2	5.71%
C-Store at Wilson Commons	1	2.86%	0	0.00%	5	14.29%	13	37.14%	12	34.29%	4	11.43%
Cafeteria	1	2.86%	2	5.71%	7	20.00%	13	37.14%	12	34.29%	0	0.00%
Campus Housing	3	8.57%	3	8.57%	7	20.00%	9	25.71%	7	20.00%	6	17.14%
Campus Security	1	2.86%	3	8.57%	5	14.29%	8	22.86%	8	22.86%	10	28.57%
Childcare	0	0.00%	1	2.86%	6	17.14%	0	0.00%	3	8.57%	25	71.43%
Copy Center	0	0.00%	0	0.00%	5	14.29%	6	17.14%	4	11.43%	20	57.14%
Covelle Hall - Wellness Center	0	0.00%	1	2.86%	6	17.14%	6	17.14%	5	14.29%	17	48.57%
Health Center/Infirmary	0	0.00%	1	2.86%	6	17.14%	9	25.71%	4	11.43%	15	42.86%
Parking	8	22.86%	4	11.43%	9	25.71%	7	20.00%	5	14.29%	2	5.71%
Post Office	2	5.71%	0	0.00%	4	11.43%	8	22.86%	7	20.00%	14	40.00%

Appendix G

Response detail by school: Satisfaction with student service

School of Arts, Sciences & Health

Satisfaction with Student Services	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent	N/A count	N/A percent
Admissions/ Recruitment	0	0.00%	2	2.13%	21	22.34%	38	40.43%	27	28.72%	6	6.38%
Assessment Center	0	0.00%	0	0.00%	13	13.83%	25	26.60%	27	28.72%	29	30.85%
Bursar's Office	0	0.00%	1	1.06%	16	17.02%	36	38.30%	38	40.43%	3	3.19%
Counseling Services	0	0.00%	0	0.00%	12	12.77%	12	12.77%	16	17.02%	54	57.45%
LASSO Center (tutoring services)	0	0.00%	2	2.13%	7	7.45%	21	22.34%	23	24.47%	41	43.62%
Library Services	0	0.00%	0	0.00%	6	6.45%	35	37.63%	40	43.01%	12	12.90%
Registrar's Office/Enrollment	0	0.00%	2	2.13%	22	23.40%	35	37.23%	31	32.98%	4	4.26%
Student Financial Services	3	3.19%	2	2.13%	21	22.34%	33	35.11%	26	27.66%	9	9.57%

School of Creative & Information Technologies

Satisfaction with Student Services	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent	N/A count	N/A percent
Admissions/ Recruitment	1	1.49%	3	4.48%	12	17.91%	24	35.82%	22	32.84%	5	7.46%
Assessment Center	1	1.49%	0	0.00%	7	10.45%	21	31.34%	17	25.37%	21	31.34%
Bursar's Office	1	1.52%	1	1.52%	8	12.12%	28	42.42%	25	37.88%	3	4.55%
Counseling Services	1	1.49%	1	1.49%	9	13.43%	9	13.43%	10	14.93%	37	55.22%
LASSO Center (tutoring services)	0	0.00%	1	1.49%	4	5.97%	9	13.43%	12	17.91%	41	61.19%
Library Services	1	1.52%	0	0.00%	3	4.55%	18	27.27%	13	19.70%	31	46.97%
Registrar's Office/Enrollment	1	1.52%	1	1.52%	7	10.61%	30	45.45%	23	34.85%	4	6.06%
Student Financial Services	3	4.55%	3	4.55%	4	6.06%	24	36.36%	20	30.30%	12	18.18%

School of Engineering & Construction Technologies

Satisfaction with Student Services	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent	N/A count	N/A percent
Admissions/ Recruitment	1	0.84%	3	2.52%	29	24.37%	49	41.18%	29	24.37%	8	6.72%
Assessment Center	1	0.84%	0	0.00%	28	23.53%	51	42.86%	27	22.69%	12	10.08%
Bursar's Office	0	0.00%	7	5.88%	28	23.53%	49	41.18%	34	28.57%	1	0.84%
Counseling Services	0	0.00%	4	3.39%	23	19.49%	28	23.73%	21	17.80%	42	35.59%
LASSO Center (tutoring services)	1	0.84%	0	0.00%	25	21.01%	40	33.61%	35	29.41%	18	15.13%
Library Services	0	0.00%	0	0.00%	23	19.33%	38	31.93%	48	40.34%	10	8.40%
Registrar's Office/Enrollment	0	0.00%	3	2.52%	30	25.21%	45	37.82%	35	29.41%	6	5.04%
Student Financial Services	5	4.20%	12	10.08%	34	28.57%	33	27.73%	28	23.53%	7	5.88%

School of Transportation & Heavy Equipment

Satisfaction with Student Services	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent	N/A count	N/A percent
Admissions/ Recruitment	1	2.86%	0	0.00%	9	25.71%	13	37.14%	10	28.57%	2	5.71%
Assessment Center	1	2.86%	1	2.86%	6	17.14%	11	31.43%	9	25.71%	7	20.00%
Bursar's Office	1	2.86%	1	2.86%	5	14.29%	16	45.71%	11	31.43%	1	2.86%
Counseling Services	1	2.86%	0	0.00%	8	22.86%	5	14.29%	4	11.43%	17	48.57%
LASSO Center (tutoring services)	0	0.00%	0	0.00%	7	20.00%	5	14.29%	8	22.86%	15	42.86%
Library Services	0	0.00%	0	0.00%	4	11.76%	14	41.18%	11	32.35%	5	14.71%
Registrar's Office/Enrollment	1	2.86%	1	2.86%	5	14.29%	15	42.86%	12	34.29%	1	2.86%
Student Financial Services	1	2.86%	2	5.71%	4	11.43%	14	40.00%	11	31.43%	3	8.57%

Appendix H

Response detail by school: Participation in extracurricular activities

School of Arts, Sciences & Health

Participation in Extracurricular Activities	Never count	Never percent	Seldom count	Seldom percent	Occasionally count	Occasionally percent	Usually count	Usually percent	Always count	Always percent
Free Food Events (Welcome Back Lunch, Moonlight Breakfast, etc.)	44	46.81%	17	18.09%	19	20.21%	13	13.83%	1	1.06%
Intramural Sports	78	82.98%	12	12.77%	2	2.13%	1	1.06%	1	1.06%
Seasonal Festivals (CarniFall, SpringFest, etc.)	52	55.32%	14	14.89%	14	14.89%	12	12.77%	2	2.13%
Student Clubs (all clubs including SGA/Student Senate and Phi Theta Kappa)	54	58.06%	16	17.20%	10	10.75%	8	8.60%	5	5.38%
Student Life sponsored free activities (Free Movie Night, Free Massages, etc.)	53	56.99%	14	15.05%	17	18.28%	7	7.53%	2	2.15%

School of Creative & Information Technologies

Participation in Extracurricular Activities	Never count	Never percent	Seldom count	Seldom percent	Occasionally count	Occasionally percent	Usually count	Usually percent	Always count	Always percent
Free Food Events (Welcome Back Lunch, Moonlight Breakfast, etc.)	43	64.18%	10	14.93%	9	13.43%	5	7.46%	0	0.00%
Intramural Sports	56	83.58%	4	5.97%	4	5.97%	3	4.48%	0	0.00%
Seasonal Festivals (CarniFall, SpringFest, etc.)	47	70.15%	8	11.94%	3	4.48%	8	11.94%	1	1.49%
Student Clubs (all clubs including SGA/Student Senate and Phi Theta Kappa)	37	55.22%	10	14.93%	10	14.93%	9	13.43%	1	1.49%
Student Life sponsored free activities (Free Movie Night, Free Massages, etc.)	43	64.18%	6	8.96%	9	13.43%	6	8.96%	3	4.48%

School of Engineering & Construction Technologies

Participation in Extracurricular Activities	Never count	Never percent	Seldom count	Seldom percent	Occasionally count	Occasionally percent	Usually count	Usually percent	Always count	Always percent
Free Food Events (Welcome Back Lunch, Moonlight Breakfast, etc.)	45	37.82%	17	14.29%	31	26.05%	21	17.65%	5	4.20%
Intramural Sports	60	50.42%	14	11.76%	21	17.65%	17	14.29%	7	5.88%
Seasonal Festivals (CarniFall, SpringFest, etc.)	61	51.26%	12	10.08%	29	24.37%	13	10.92%	4	3.36%
Student Clubs (all clubs including SGA/Student Senate and Phi Theta Kappa)	58	48.74%	13	10.92%	29	24.37%	11	9.24%	8	6.72%
Student Life sponsored free activities (Free Movie Night, Free Massages, etc.)	49	41.18%	15	12.61%	32	26.89%	14	11.76%	9	7.56%

School of Transportation & Heavy Equipment

Participation in Extracurricular Activities	Never count	Never percent	Seldom count	Seldom percent	Occasionally count	Occasionally percent	Usually count	Usually percent	Always count	Always percent
Free Food Events (Welcome Back Lunch, Moonlight Breakfast, etc.)	19	54.29%	4	11.43%	6	17.14%	4	11.43%	2	5.71%
Intramural Sports	25	71.43%	5	14.29%	3	8.57%	1	2.86%	1	2.86%
Seasonal Festivals (CarniFall, SpringFest, etc.)	25	71.43%	4	11.43%	4	11.43%	2	5.71%	0	0.00%
Student Clubs (all clubs including SGA/Student Senate and Phi Theta Kappa)	23	65.71%	4	11.43%	7	20.00%	1	2.86%	0	0.00%
Student Life sponsored free activities (Free Movie Night, Free Massages, etc.)	20	57.14%	6	17.14%	4	11.43%	2	5.71%	3	8.57%

Appendix I

Response detail by school: OSUIT general feedback and summary items

School of Arts, Sciences & Health

General Feedback and Summary Items	Strongly Disagree count	Strongly Disagree percent	Disagree count	Disagree percent	Neutral count	Neutral percent	Agree count	Agree percent	Strongly Agree count	Strongly Agree percent
OSUIT helped me gain the proper skills needed for my chosen career.	0	0.00%	1	1.06%	18	19.15%	45	47.87%	30	31.91%
OSUIT provided opportunities for hands-on experience in my chosen career field.	2	6.25%	2	2.13%	23	24.47%	35	37.23%	32	34.04%
OSUIT helped me build contacts with industry professionals.	3	15.00%	6	6.38%	28	29.79%	37	39.36%	20	21.28%
OSUIT helped prepare me to interact with people from diverse backgrounds.	2	8.33%	4	4.26%	21	22.34%	43	45.74%	24	25.53%
OSUIT helped me achieve my educational goals.	0	0.00%	4	4.26%	8	8.51%	48	51.06%	34	36.17%
I would choose to attend OSUIT again.	1	1.08%	3	3.23%	8	8.60%	45	48.39%	36	38.71%
I would recommend OSUIT to my friends and family.	1	1.06%	2	2.13%	8	8.51%	41	43.62%	42	44.68%
Overall, I am satisfied with my college experience at OSUIT.	1	1.08%	0	0.00%	10	10.75%	41	44.09%	41	44.09%

School of Creative & Information Technologies

General Feedback and Summary Items	Strongly Disagree count	Strongly Disagree percent	Disagree count	Disagree percent	Neutral count	Neutral percent	Agree count	Agree percent	Strongly Agree count	Strongly Agree percent
OSUIT helped me gain the proper skills needed for my chosen career.	1	1.49%	0	0.00%	12	17.91%	37	55.22%	17	25.37%
OSUIT provided opportunities for hands-on experience in my chosen career field.	2	2.99%	4	5.97%	14	20.90%	26	38.81%	21	31.34%
OSUIT helped me build contacts with industry professionals.	7	10.45%	8	11.94%	18	26.87%	25	37.31%	9	13.43%
OSUIT helped prepare me to interact with people from diverse backgrounds.	3	4.48%	5	7.46%	20	29.85%	24	35.82%	15	22.39%
OSUIT helped me achieve my educational goals.	1	1.49%	1	1.49%	7	10.45%	38	56.72%	20	29.85%
I would choose to attend OSUIT again.	3	4.48%	1	1.49%	13	19.40%	24	35.82%	26	38.81%
I would recommend OSUIT to my friends and family.	2	2.99%	1	1.49%	13	19.40%	24	35.82%	27	40.30%
Overall, I am satisfied with my college experience at OSUIT.	1	1.49%	2	2.99%	10	14.93%	28	41.79%	26	38.81%

School of Engineering & Construction Technologies

General Feedback and Summary Items	Strongly Disagree count	Strongly Disagree percent	Disagree count	Disagree percent	Neutral count	Neutral percent	Agree count	Agree percent	Strongly Agree count	Strongly Agree percent
OSUIT helped me gain the proper skills needed for my chosen career.	0	0.00%	5	4.20%	25	21.01%	54	45.38%	35	29.41%
OSUIT provided opportunities for hands-on experience in my chosen career field.	0	0.00%	3	2.52%	27	22.69%	52	43.70%	37	31.09%
OSUIT helped me build contacts with industry professionals.	1	0.84%	2	1.68%	29	24.37%	51	42.86%	36	30.25%
OSUIT helped prepare me to interact with people from diverse backgrounds.	1	0.84%	4	3.36%	31	26.05%	54	45.38%	29	24.37%
OSUIT helped me achieve my educational goals.	1	0.84%	2	1.68%	23	19.33%	59	49.58%	34	28.57%
I would choose to attend OSUIT again.	2	1.68%	3	2.52%	28	23.53%	48	40.34%	38	31.93%
I would recommend OSUIT to my friends and family.	1	0.84%	2	1.68%	26	21.85%	49	41.18%	41	34.45%
Overall, I am satisfied with my college experience at OSUIT.	0	0.00%	2	1.68%	27	22.69%	54	45.38%	36	30.25%

School of Transportation & Heavy Equipment

General Feedback and Summary Items	Strongly Disagree count	Strongly Disagree percent	Disagree count	Disagree percent	Neutral count	Neutral percent	Agree count	Agree percent	Strongly Agree count	Strongly Agree percent
OSUIT helped me gain the proper skills needed for my chosen career.	0	0.00%	3	8.57%	3	8.57%	16	45.71%	13	37.14%
OSUIT provided opportunities for hands-on experience in my chosen career field.	0	0.00%	0	0.00%	2	5.71%	16	45.71%	17	48.57%
OSUIT helped me build contacts with industry professionals.	0	0.00%	3	8.57%	3	8.57%	19	54.29%	10	28.57%
OSUIT helped prepare me to interact with people from diverse backgrounds.	0	0.00%	1	2.86%	2	5.71%	21	60.00%	11	31.43%
OSUIT helped me achieve my educational goals.	0	0.00%	1	2.86%	4	11.43%	16	45.71%	14	40.00%
I would choose to attend OSUIT again.	2	5.71%	2	5.71%	8	22.86%	9	25.71%	14	40.00%
I would recommend OSUIT to my friends and family.	1	2.86%	1	2.86%	6	17.14%	13	37.14%	14	40.00%
Overall, I am satisfied with my college experience at OSUIT.	0	0.00%	1	2.86%	6	17.14%	13	37.14%	15	42.86%

Appendix J

Graduation Survey: Online survey download, includes survey flow and display logic

Graduation Survey (GS)

Congratulations on earning your degree from OSUIT!

Please read this introduction carefully:

We need you to complete the Graduation Survey near the end of the semester in which you graduate. If you have graduated before, we ask that you complete this survey again as some of your contact information and opinions may have changed. Your completed Graduation Survey will provide outcomes and placement information to support OSUIT accreditation and accountability; this vital information impacts federal, state, and regional funding of programs that require placement and salary data.

This survey is designed to be completed start-to-finish. Before you start, make sure you have updated information related to your plans for life after graduation, such as new contact information; and, as applicable, information on employment/salary, continuing education, military service, or other plans you have made.

This survey has two parts:

- 1) Demographic/occupational data to be shared with your school/academic department; this data is very important as it affects funding sources that keep educational costs down for all students.
- 2) Satisfaction data; this data will be kept confidential in the Office of Institutional Research. We value your opinions and appreciate your feedback.

Pay attention to your responses on scaled items: **Low** or **negative** responses may be on the **left** or **top**, while **high** or **positive** responses may be on the **right** or **bottom**, depending on your device.

Privacy Statement: Published reports will not include any personally identifiable data. Be careful not to identify yourself when adding comments. Comments will be reviewed by the Office of Academic Affairs after being separated from your personally identifiable data by Institutional Research; these comments will be reviewed as written and may be addressed as deemed appropriate by the V.P. of Academic Affairs. Questions or concerns? Contact Curtis Miller in Institutional Research, email jar@okstate.edu.

Please mark your current graduation semester (month and year):

August 2016 (summer)

December 2016 (fall)

April 2017 (spring)

August 2017 (summer)

December 2017 (fall)

April 2018 (spring)

August 2018 (summer)

December 2018 (fall)

April 2019 (spring)

August 2019 (summer)

December 2019 (fall)

April 2020 (spring)

August 2020 (summer)

December 2020 (fall)

April 2021 (spring)

August 2021 (summer)

December 2021 (fall)

April 2022 (spring)

School you are currently graduating from this semester as marked above.

- School of Arts, Sciences & Health
- School of Creative & Information Technologies
- School of Engineering & Construction Technologies
- School of Transportation & Heavy Equipment Technologies

Display This Question: If School you are currently graduating from this semester as marked above. =
School of Arts, Sciences & Health

You listed "School of Arts, Sciences, & Health": What is your graduation major?

- Applied Technical Leadership (BT)
- Business
- Culinary Arts
- Enterprise Development
- Nursing
- Office Information Systems Technologies
- Orthotics & Prosthetics
- Pre-Education
- Pre-Professional Studies
- Allied Health Sciences
- Culinary Arts, Baking & Pastry
- Culinary Arts, Food Studies
- Culinary Certificate I
- Culinary Certificate II
- Enterprise Development, General Studies
- Enterprise Development, Business Administration

Display This Question:If School you are currently graduating from this semester as marked above. =
School of Creative & Information Technologies

You listed "School of Creative & Information Technologies": What is your graduation major?

- 3D Modeling & Animation
- Graphic Design
- Information Technologies (AAS)
- Information Technologies (AS)
- Information Technologies (BT)
- Photography
- IT, Cybersecurity & Digital Forensics BT
- IT, Software Development BT
- IT, Network Infrastructure BT
- IT, Enterprise Management BT

Display This Question: If School you are currently graduating from this semester as marked above. =
School of Engineering & Construction Technologies

You listed "School of Engineering & Construction Technologies": What is your graduation major?

- Air Conditioning & Refrigeration
- Construction, Construction Management
- Construction, Electrical Construction
- High Voltage Lineman
- Engineering, Electrical/Electronics
- Engineering, Instrumentation AAS
- Instrumentation BT
- Engineering Graphics & Design Drafting
- Civil Engineering BT
- Civil Engineering/Surveying AAS
- Engineering, Electromechanical
- Industrial Maintenance, Natural Gas Compression
- Industrial Maintenance, Plant Maintenance
- Industrial Maintenance, Level I certificate
- Industrial Maintenance, Level II certificate
- Pipeline Integrity
- Power Plant

Display This Question: If School you are currently graduating from this semester as marked above. =
School of Transportation & Heavy Equipment Technologies

You listed "School of Transportation & Heavy Equipment Technologies": What is your graduation major?

- Collision Repair
- Ford ASSET
- GM ASEP
- MOPAR CAP
- PRO-TECH
- Toyota T-TEN
- Komatsu ACT
- Aggreko SelecTech
- CAT Dealer Prep
- Truck Technician
- WEDA Technician

DEMOGRAPHICS: Contact information *after* graduation

First Name _____

Middle Name/Initial _____

Last Name _____

Suffix (Jr., II, etc.), if applicable _____

Campus-wide ID _____

Date of Birth _____

Address 1 _____

City/Town _____

State/Province _____

Zip/Postal Code _____

Country _____

Telephone _____

Email- *valid after graduation* _____

Placement: Please indicate what best describes your current activities (*Mark **one** best answer*).

- I have accepted a job in my field of study
- I have accepted a job in an unrelated field
- I am self-employed in my field of study
- I am self-employed, but in an unrelated field
- I am continuing my education at OSUIT
- I am transferring to another college or university
- I am or will be serving full-time in the military
- I am currently seeking employment
- I am not seeking employment at this time (please explain):

REMINDER: OSUIT will keep the following information strictly confidential. Results will be reported only in aggregate.

EMPLOYMENT AFTER GRADUATION

Company Name _____

Address 1 _____

City/Town _____

State/Province _____

Zip/Postal Code _____

Country _____

Telephone _____

Your Job title

Your Supervisor (if applicable)

First Name _____

Last Name _____

Job Title _____

Phone _____

Email _____

What is your gross yearly/annual rate of pay? Do not include trainee/internship pay, overtime pay, or benefits.

Less than \$15,000- Note: Below federal minimum wage for full-time yearly pay.

\$15,000-\$19,999

\$20,000-\$24,999

\$25,000-\$29,999

\$30,000-\$34,999

\$35,000-\$39,999

\$40,000-\$44,999

\$45,000-\$49,999

\$50,000-\$54,999

\$55,000-\$59,999

\$60,000-\$64,999

\$65,000-\$69,999

\$70,000-\$74,999

\$75,000-\$79,999

\$80,000-\$84,999

\$85,000-\$89,999

\$90,000-\$94,999

\$95,000-\$99,999

\$100,000 or more

May we invite your supervisor to participate in the OSUIT Employer Survey?

Yes

No

Does not apply to me

Which college/university do you plan to attend?

What degree(s) and major(s) do you plan to pursue?

Branch of Military Service

Army

Air Force

Coast Guard

Marines

Navy

Other (please specify):

Thank you for the update. Next is the *satisfaction* component of the survey.

NOTE: This information will not be reported with your personally identifiable information. Your individual satisfaction ratings will be kept confidential in the Office of Institutional Research.

Please indicate below your level of satisfaction with your academic program(s) at OSUIT.

Academic Programs	Very Dissatisfied (1)	Dissatisfied (2)	Neutral (3)	Satisfied (4)	Very Satisfied (5)
Professionalism of instructors					
Quality of instructors' communication with students					
Quality of instructors in General Education (ex., math, writing, history courses, etc.)					
Quality of instructors in my major program of study					
Advisement I received on my degree requirements					
Advisement I received on career matters					
Opportunities for practical experience in my chosen career field					
Student organization associated with my program					

Please indicate your satisfaction with Campus Services at OSUIT. Mark N/A *only if you never used or dealt with the service and have no evaluation to give.*

Campus Services	Very Dissatisfied (1)	Dissatisfied (2)	Neutral (3)	Satisfied (4)	Very Satisfied (5)	N/A (0)
Bookstore						
C-Store at Willson Commons						
Cafeteria						
Campus Housing						
Campus Security						
Childcare						
Copy Center						
Covelle Hall - Wellness Center						
Health Center/Infirmary						
Parking						
Post Office						

Please indicate your satisfaction with the Student Services at OSUIT. Mark N/A *only if you never used or dealt with the service and have no evaluation to give.*

Student Services	Very Dissatisfied (1)	Dissatisfied (2)	Neutral (3)	Satisfied (4)	Very Satisfied (5)	N/A (0)
Admissions/Recruitment						
Assessment Center						
Bursar's Office						
Counseling Services						
LASSO Center (tutoring services)						
Library Services						
Registrar's Office/Enrollment						
Student Financial Services						

How often did you participate in these extracurricular activities?

Extracurricular Activity	Never (1)	Seldom (2)	Occasionally (3)	Usually (4)	Always (5)
Free Food Events (Welcome Back Lunch, Moonlight Breakfast, etc.)					
Intramural Sports					
Seasonal Festivals (CarniFall, SpringFest, etc.)					
Student Clubs (all clubs including SGA/Student Senate and Phi Theta Kappa)					
Student Life sponsored free activities (Free Movie Night, Free Massages, etc.)					

Please indicate the extent to which you agree with the following statements.

Statement	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)
OSUIT helped me gain the proper skills needed for my chosen career.					
OSUIT provided opportunities for hands-on experience in my chosen career field.					
OSUIT helped me build contacts with industry professionals.					
OSUIT helped prepare me to interact with people from diverse backgrounds.					
OSUIT helped me achieve my educational goals.					
I would choose to attend OSUIT again.					
I would recommend OSUIT to my friends and family.					
Overall, I am satisfied with my college experience at OSUIT.					

Is there anything else you would like us to know? Here's your chance...

Thank you for your participation. If you have questions about this survey, please email OSUIT Institutional Research: iar@okstate.edu.